

Sun Products Corporation cleans up malware

Leading provider of household products adds a layer of protection against malware and exploits with Malwarebytes Endpoint Security

INDUSTRY

Consumer Products

BUSINESS CHALLENGE

Prevent recurring malware infections and protect against dangerous exploits

IT ENVIRONMENT

More than 1,500 computers, two data centers, and various enterprise security measures

SOLUTION

1,500 licenses of Malwarebytes Endpoint Security for Business, which includes Anti-Exploit, Anti-Malware, and the Management Console

RESULTS

- Gained proactive, comprehensive protection against malware and exploits
- Dramatically reduced the amount of time spent fighting malware
- Simplified policy rollouts and ensured that all endpoints were covered

Business profile

The Sun Products Corporation is a leading North American provider of laundry detergent, fabric softeners, and other household products. When Cryptolocker malware hit the company, it required weeks of cleanup efforts and was the final straw that led to selecting Malwarebytes Endpoint Security.

Malwarebytes is a critical part of the layered security needed in today's environments. It's doing a great job of protecting us.

—John Major, IT Operations Manager, Sun Products

Business challenge

Clean up and keep out malware

The Sun Products Corporation makes many of the well-known brands found in the laundry rooms of homes across America, including Wisk, all detergent, Sunlight, Snuggle, and Surf. Fifteen hundred employees work in 11 locations in the U.S. and Canada.

In spite of a robust, layered approach to enterprise security, malware continued to find its way inside the company. Malicious content arrived through emails or from infected websites. Once in, malware would propagate quickly, bubbling up like soapsuds across the company.

“We had tried several different antivirus solutions,” said John Major, IT Operations Manager for Sun Products, “but malware still came through, and we spent a lot of time having to remediate machines. We were seeing loads of toolbars, redirects, and other potentially unwanted programs (PUPs).”

The IT team fought back with a range of tools. If one tool wasn't able to remove the malware, they tried another tool. It typically consumed up to three hours to clean up a machine or completely wipe and re-image it.



“The Cryptolocker malware was the final straw,” said Major. “It attacked the network file share system, and although we quickly restored the system and nothing was lost, it took weeks of ‘all hands on deck’ effort to clean up the desktop systems that became infected as a result.”

The solution

Malwarebytes Endpoint Security for Business

Major and his team researched anti-malware solutions and found that organizations using Malwarebytes rated it highly. It was also a proven product in the market, which reduced the company’s risk of adoption. The Sun Products IT team selected Malwarebytes Endpoint Security for Business, which includes Malwarebytes Anti-Malware for Business, Malwarebytes Anti-Exploit for Business, and the Management Console.

Malwarebytes Anti-Malware for Business is a proactive anti-malware scanning engine that reduces vulnerability to zero-hour malware through powerful detection and remediation. Malwarebytes Anti-Exploit for Business is instant, proactive technology for fighting malicious exploits. It protects browsers and browser components and shields applications such as Microsoft Office, PDF readers, and media players.

Many endpoints, one point of control

With centralized control through the Malwarebytes Management Console, the IT team can set a policy and push it out quickly to all endpoints. Endpoint clients report to the Management Console, which makes it fast and easy to know what’s happening across the installed base.

“Initially, we set a policy and encountered an issue with Microsoft Office,” said Major. “But within minutes, I could edit the policy and roll it out again. Anytime that we need to deploy a policy, all of the online clients are updated, and any that are offline receive the update when they log in.”

Better performance than anything else tried

With Malwarebytes’ ability to block malicious websites and proactively address malware, Major says that he and his team are no longer in firefighting mode. And everyone is happy about that.

“We’re very happy with the performance of Malwarebytes,” said Major. “No other product we tried does what Malwarebytes does as well. It’s been much quieter since we deployed Malwarebytes Endpoint Security. It’s been a breath of fresh air for us.”

Although occasionally a machine will alert the IT team to an issue that requires staff to intervene, Malwarebytes has dramatically reduced the frequency and seriousness of malware episodes. Users are less likely to become infected, and if they do, the recovery is much faster, leading to higher productivity.


“Malwarebytes is a great part of the layered security needed in today’s environments,” said Major. “It’s doing a great job of protecting us.”


| About

Malwarebytes provides anti-malware and anti-exploit software designed to protect businesses and consumers against zero-day threats that consistently escape detection by traditional anti-virus solutions. Malwarebytes Anti-Malware earned an “Outstanding” rating by CNET editors, is a PCMag.com Editor’s Choice, and was the only security software to earn a perfect malware remediation score from AV-TEST.org. That’s why more than 38,000 SMBs and Enterprise businesses worldwide trust Malwarebytes to protect their data. Founded in 2008, Malwarebytes is headquartered in California, operates offices in Europe, and employs a global team of researchers and experts.

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